



# Allied Health Aged Care Associated Provider

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## WHO WE ARE

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Our multidisciplinary team can manage all aspects of a client's care needs, including assistive technology, home modifications, and functional assessments. If you don't have in-house allied health staff, or need extra hands on deck, **First Choice Allied Health** can help.

We provide immediate access to a **qualified, experienced allied health** team to support providers in delivering comprehensive clinical care that **aligns with the Support at Home program guidelines and aged care quality standards.**

**Now accepting referrals**

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**[www.firstchoiceallied.com.au](http://www.firstchoiceallied.com.au)**

# OUR MISSION AND VISION

At First Choice Allied Health we understand the need for all those within our community to have access to quality health care. **Our team is committed** to ensuring we remain focused on our clients needs and assisting registered providers in building strategies that will **improve your health and well-being**.

We believe in an **team-based approach**, which means we work with older adults, and their support network, to ensure rights-based services and clinical outcome that **empowering older adults to make positive health choices** in a safe and supportive space.

## WHY PARTNER WITH US

- AHPRA-registered allied health clinicians with aged care experience
- Fully compliant with Aged Care Act 2024 requirements
- Structured governance, documentation and reporting systems in place
- Responsive, collaborative approach to care coordination
- Commitment to rights-based, person-centred service delivery

### ACCREDITED



### COMPLIANT



### RESPONSIVE



# SERVICES DELIVERED



## OCCUPATIONAL THERAPY

Our Occupational Therapists support older adults to live safely and independently at home. We provide functional assessments and practical interventions to help with falls prevention, home safety, mobility, personal care, cognition, and assistive technology and home modifications (ATHM). Our services aim to support people remain independent in their own homes for longer.



## SPEECH PATHOLOGY

Our Speech Pathologists can support older adults experiencing difficulties with communication, swallowing, voice, or cognitive communication. We provide assessment and therapy to assist with speech clarity, memory and language changes, and safe swallowing. Services are tailored to help older adults maintain health, dignity, and participation in everyday life at home.



## PSYCHOLOGY

Our psychology services can support older adults experiencing challenges such as anxiety, depression, adjustment to health changes, grief, or social isolation. Psychologists work with individuals to build coping strategies, improve emotional wellbeing, and support mental health during periods of change. Services can be delivered in the home or via telehealth where appropriate.



# WHY CHOOSE US

<p><b>AHPRA Registration</b> All staff hold current AHPRA registration, verified at engagement and reviewed annually.</p>	<p><b>Police Checks &amp; Screening</b> All workers hold valid police checks (&lt;3 years) or NDIS Worker Screening (&lt;5 years) prior to service.</p>	<p><b>Professional Indemnity</b> Full professional indemnity and public liability insurance held. Certificates available on request.</p>
<p><b>Training and Competency</b> Staff complete a comprehensive induction and regular professional development and manual training requirements.</p>	<p><b>Incident Reporting</b> Structured incident management processes in place. We report to registered providers within agreed timeframes.</p>	<p><b>Records &amp; Audit Ready</b> Workforce registers, training records and service documentation maintained. We support all audit activities.</p>

## PERSON-CENTRED CARE

**Standard 1** - Services are delivered in accordance with the Statement of Rights, supporting informed consent, dignity of risk and individual goal-setting, with defensible documentation.

**Standard 3** - Allied health assessment and intervention provides the clinical evidence base to demonstrate services are appropriate, coordinated and responsive to each client's changing needs.

## CLINICAL QUALITY & SAFETY

**Standard 5** - Formal assessment, documented clinical reasoning, measurable goals and outcome monitoring, all within professional scope of practice. Records available to registered providers on request.

**Standard 8** - Allied health practitioners identify, document and escalate changes in client function, safety risks and clinical concerns, directly supporting clinical governance, compliance obligations and incident management requirements.

## WORKFORCE ASSURANCE

**Standard 2** - Clinical governance framework, documented policies and quality systems in place. Full cooperation with audits and assurance activities. Records retained for a minimum of seven years.

**Standard 7** - AHPRA registration and NDIS registration meets Standard 7 credential and suitability requirements, providing registered providers with an independently regulated, auditable workforce assurance layer.

# NEXT STEPS

## Forward Service Agreement

We would love the opportunity to help support your clients. If you would like to work with us, please forward your Service Agreement to [info@firstchoiceallied.com.au](mailto:info@firstchoiceallied.com.au). We will return with all required supporting documentation.

## Complete Referral Form

When you have a specific client in mind, please complete our referral form and forward to us at [info@firstchoiceallied.com.au](mailto:info@firstchoiceallied.com.au).

We guarantee to confirm receipt of your referral within 24hrs.

## Initial Assessment

Within 2 business days of receiving the referral, we guarantee to have made contact with the client and scheduled an Initial Assessment. We'll forward details to you via email.



From 1 November 2025, associated providers are formally recognised under the Aged Care Act 2024 and are required to meet the same legislative, governance and safety obligations as registered providers. As an NDIS registered provider, we are fully abreast of compliance and clinical governance requirements and are dedicated to high quality service provision. We are prepared to operate within your assurance framework, participate in your onboarding processes, and demonstrate compliance at every stage of our working relationship.

# FIRST CHOICE ALLIED HEALTH



## YOUR ALLIED HEALTH PARTNER

### OUR SERVICE AREAS

Proudly serving Melbourne's inner north, west, and CBD fringe.



#### Western Suburbs

- Albion
- Braybrook
- Deer Park
- Derrimut
- Footscray
- Hopper Crossing
- Sunshine
- Tarneit
- Williamstown
- Yarraville
- Seddon



#### Inner West / City Fringe

- Docklands
- North Melbourne
- West Melbourne
- Port Melbourne
- South Melbourne
- South Yarra



#### Northern Suburbs

- Avondale Heights
- Essendon
- Fawkner
- Keilor
- Oak Park
- Pascoe Vale
- Preston
- Strathmore
- Tullamarine



#### Inner North

- Brunswick
- Carlton
- Coburg
- Fitzroy
- Northcote
- Parkville
- Thornbury

Can't see your suburb listed? Contact us.

It's our privilege to help older Australian's live their best life at home as they age.

Please contact our team to discuss your allied health needs.

[\(03\) 9687 2365](tel:(03)96872365)

[www.firstchoiceallied.com.au](http://www.firstchoiceallied.com.au)

[info@firstchoiceallied.com.au](mailto:info@firstchoiceallied.com.au)

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